# Terms of Service for Raven's Wing Design

Effective Date: 08/29/2024

#### 1. Introduction

Welcome to Raven's Wing Design ("we," "us," or "our"). By accessing or using our website located at <a href="www.ravenswingdesign.com">www.ravenswingdesign.com</a> (the "Site"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree with these Terms, please do not use our Site.

#### 2. Use of the Site

- You may browse and make purchases on our Site as a guest or by creating an account.
- By creating an account, you agree to provide accurate and current information.
- You are responsible for maintaining the confidentiality of your account information and for any activities that occur under your account.

### 3. Payment Terms

- We accept various payment methods including credit cards, Apple Pay, Google Pay, Afterpay, Affirm, and Klarna.
- By providing your payment information, you represent and warrant that you have the legal right to use the payment method you provide.
- All payments are processed securely, and we do not store or share your payment details.

# 4. Orders and Shipping

- All orders placed through our Site are subject to acceptance by us.
- We reserve the right to cancel or refuse any order at our discretion.
- Shipping times and costs are outlined at checkout. Delays in delivery may occur due to unforeseen circumstances beyond our control.

#### 5. Returns and Refunds

Please refer to our Return Policy for information regarding returns and refunds.

#### 6. Privacy

- Your privacy is important to us. Please review our Privacy Policy to understand how we collect, use, and protect your information.
- We do not save or share customers' payment data, except as necessary to process transactions.

#### 7. Intellectual Property

- All content on the Site, including but not limited to text, graphics, logos, and images, is the property of Raven's Wing Design or its content suppliers and is protected by intellectual property laws.
- You may not reproduce, distribute, or create derivative works from any content on the Site without our express written permission.

# 8. Limitation of Liability

• To the fullest extent permitted by law, Raven's Wing Design shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use or inability to use our Site or products.

#### 9. Governing Law

• These Terms are governed by and construed in accordance with the laws of the State of Alaska, United States, without regard to its conflict of law principles.

# 10. Changes to the Terms

• We reserve the right to update or modify these Terms at any time. Any changes will be effective immediately upon posting to the Site. Your continued use of the Site following the posting of changes constitutes your acceptance of those changes.

#### 11. Contact Information

• If you have any questions about these Terms, please contact us at ravenswingdesign@gmail.com.